

## **Flyway Fence Company, LLC - 5 Year Craftsmanship Warranty Policy**

At Flyway Fence Company, we take pride in the quality and craftsmanship of our fencing installations. We stand behind our work and are committed to delivering durable, reliable, and expertly crafted fences. That's why we offer a 5-Year Craftsmanship Warranty on all new fence installations.

### **Warranty Coverage**

This warranty covers defects in workmanship related to the installation of your fence for a period of five (5) years from the date of project completion. Specifically, this warranty applies to:

- Loose or improperly fastened boards, pickets, or panels
- Posts that were not set or aligned properly at the time of installation
- Gate alignment and hardware installation errors
- Improper assembly or construction methods

### **What This Warranty Does NOT Cover**

This warranty does not cover:

- Normal wear and tear or weathering (including fading, cracking, warping due to natural elements)
- Damage caused by abuse, neglect, accidents, or acts of nature (e.g., storms, floods, high winds, etc.)
- Vandalism, unauthorized repairs or modifications
- Material defects (materials may be covered under separate manufacturer warranties)
- Shifting or settling of the ground resulting in fence misalignment

### **Warranty Claim Process**

To file a warranty claim:

1. Contact Flyway Fence Company at 608-780-5361 or [drew@flywayfenceco.com](mailto:drew@flywayfenceco.com)
2. Provide your original invoice or proof of purchase and describe the issue.
3. We will schedule an inspection within a reasonable timeframe.
4. If the issue is determined to be a result of poor craftsmanship, we will repair or replace the affected area at no cost to you.

### **Terms & Conditions**

- This warranty is non-transferable and applies only to the original purchaser at the original installation address.
  - Repairs made under this warranty do not extend the original warranty period.
  - Warranty coverage begins on the date of completed installation.
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